

Warranty

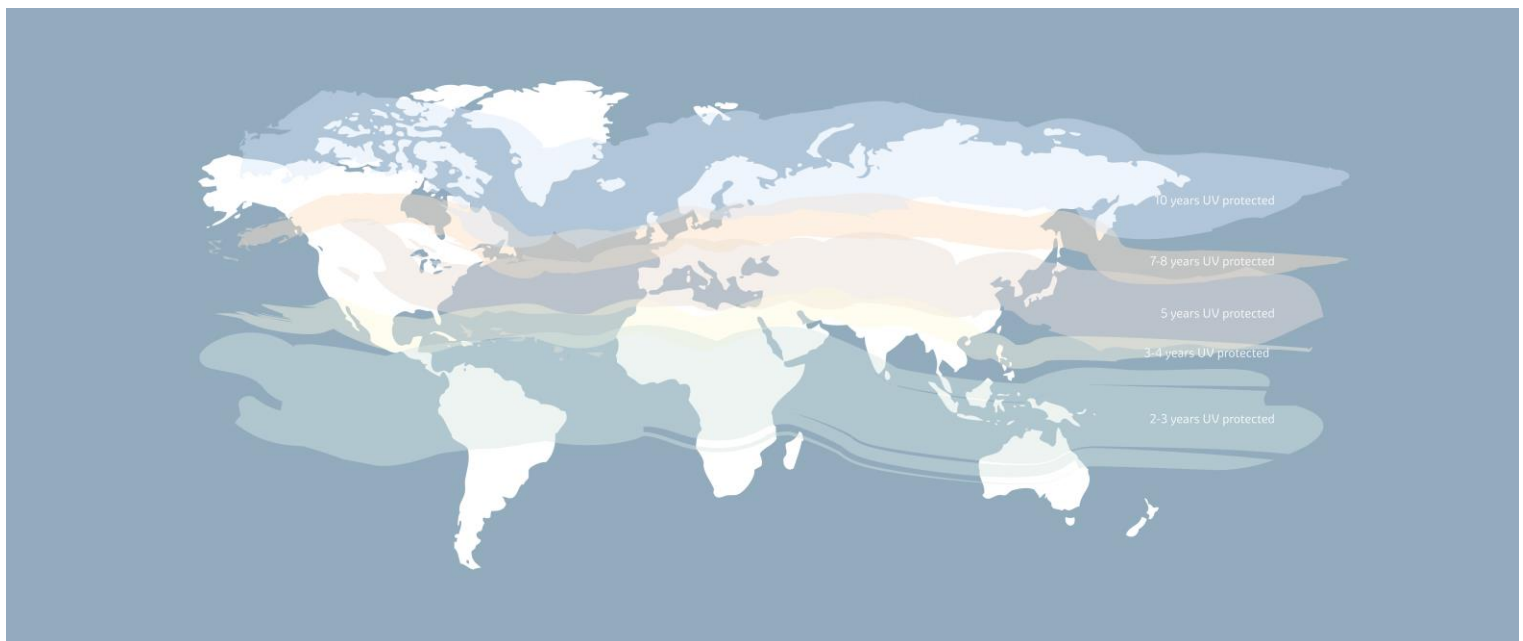
Congratulations on the purchase of your Elho-product! We are proud of the products we sell and are happy to offer you this warranty.

What does our warranty entail?

Our products have been carefully designed and manufactured. They are therefore suitable for normal use for which they were intended. By this we mean that you should use our products for their intended purpose and properly install them. This will vary by product and will be clearly indicated on the packaging and on our website. Please always pay attention to the information included with the purchased product. Also keep in mind that our products are not intended to store food, beverages or chemicals.

Our products are manufactured for use with soil and water, with living organisms, indoors or outdoors, in any type of weather. Our products are resistant to high temperatures (up to 80 °C) and low temperatures (down to -40 °C), but please note: water expands when it freezes, so either make sure the container isn't full of water or move it indoors.

We also guarantee that our products will be UV-resistant for a certain period of time, which means they will not fade in the sunlight. The UV-warranty period will depend on the average amount of sun on the spot where you will be using your product, as mentioned on this label:



Our *Exclusive* products (pure and allure) are handmade, which means each product is different. Under normal use, minor damages and imperfections (such as black dots/pinholes and hairline cracks) may appear. This is inherent to these products and is not covered by the warranty.

All of our products are subject to a warranty period, which is at least [2] years, but many of our products are covered by a longer warranty period. You will find this information under the product information. If our product (or a part thereof) does not correspond to the properties you would expect within the warranty period, or in case of a manufacturing default, we will resolve the issue. Please contact us by email or by phone. Keep your proof of purchase handy or enclose it when writing to us, so that we can verify which product you purchased and when you purchased it. We can then choose to send you a replacement product, a replacement part or refund the purchase amount.

This warranty is applicable regardless of where you purchased the product. And to be clear: our warranty is without prejudice to your rights as a consumer, according to the law.

Of course, you can also get in touch with the shop where you bought our product. They will gladly assist you.